

OUR SAVIOR'S MEDICAL TRANSPORT (OSMT)

Website Menu Content & Form Copy (Draft)

Brand Snapshot

Tagline: Caring Transportation, Timely Care.

Core Offer: BLS ambulance services (non-emergency medical transport) for Metro Atlanta.

Leadership: Veteran-led organization committed to delivering safe, timely, and compassionate medical transportation.

Contact Information (Display Site-Wide)

- **General enquiries:** osmedicaltransport@gmail.com
- **Tel.:** +1 (404)-769-8883
- **Address:** 2836 Lakewood Ave SW, Atlanta, GA 30315, United States

Top Navigation (Web Menu)

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- Request Transport (CTA Button)

HOME

Headline: Caring Transportation, Timely Care.

Subhead: Veteran-led, faith-guided BLS ambulance and non-emergency medical transport serving Metro Atlanta.

Primary Buttons: Request Transport • Call Now • Email Us

Quick Highlights:

- BLS ambulance transport (scheduled, non-emergency)
- Safe, punctual, professional crews
- Hospital discharge and facility transfers
- Patient-first communication and dignity
- Metro Atlanta coverage

Emergency Notice: If this is a medical emergency, call 911 immediately.

WHO WE ARE

Our Savior's Medical Transport (OSMT) is a veteran-led organization committed to delivering safe, timely, and compassionate medical transportation. We combine clinical readiness with respectful care—treating every patient like family and every trip like it matters.

Mission, Vision & Values

Mission: Provide dependable BLS ambulance and non-emergency medical transport that supports comfort, continuity of care, and peace of mind.

Vision: Become Metro Atlanta's most trusted, service-minded medical transport partner.

Values: Compassion • Safety • Timeliness • Integrity • Excellence • Respect

Faith Statement (Concise)

We serve with compassion and humility, guided by the belief that every person has God-given dignity. Our care is professional, inclusive, and offered without discrimination.

SERVICES

OSMT provides Basic Life Support (BLS) ambulance services, including non-emergency medical transport, for patients who need medical oversight during transport.

Common Transport Needs (Examples)

- Hospital discharge and return trips
- Skilled nursing / rehab facility transfers
- Clinic appointments requiring stretcher transport
- Facility-to-facility scheduled transfers
- Post-procedure transport requiring monitoring/support

Clarity

OSMT provides scheduled, non-emergency transports. If this is an emergency, call 911.

SERVICE AREA

Metro Atlanta coverage includes the following counties (service availability may vary by scheduling and clinical need):

- DeKalb County, Georgia
- Gwinnett County, Georgia
- Fulton County, Georgia
- Clayton County, Georgia
- Cobb County, Georgia
- Douglas County, Georgia
- Henry County, Georgia
- Rockdale County, Georgia

FOR PATIENTS & FAMILIES

What to expect:

- Clear pickup windows and trip updates
- Respectful assistance and safe loading/unloading
- Comfort-focused transport with professional care
- Coordination with facilities when needed

What we need from you:

- Mobility level (ambulatory, wheelchair, stretcher)
- Pickup and destination details (addresses and contacts)
- Appointment time (if applicable)
- Special needs (oxygen, isolation precautions, bariatric needs, etc.)

FOR FACILITIES

Partner with OSMT for reliable scheduled BLS/non-emergency transports. We support discharge coordination, appointment transports, and facility-to-facility transfers with clear communication and punctual operations.

Facility actions:

- Request a Transport
- Email Scheduling/General Enquiries: osmedicaltransport@gmail.com

- Call Dispatch: +1 (404)-769-8883

FAQ

Q: Is OSMT an emergency ambulance?

A: OSMT provides non-emergency BLS ambulance transport. For emergencies, call 911.

Q: Do you transport across counties?

A: Yes, across Metro Atlanta counties based on scheduling and clinical need.

Q: How do I request transport?

A: Use the Patient Intake form or call +1 (404)-769-8883.

Q: What information is needed to schedule?

A: Patient mobility level, pickup/drop-off details, date/time window, and special needs.

CONTACT

For quick assistance, call or email us:

- **General enquiries:** osmedicaltransport@gmail.com
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- **Address:** 2836 Lakewood Ave SW, Atlanta, GA 30315, United States

WEBSITE FORMS

Form 1: General Comments & Questions

Short intro: Send us a message and we'll respond as soon as possible.

Field	Requirement / Options
Full Name	Required
Email Address	Required
Phone Number	Optional
Reason for Contact (dropdown)	General Question; Service Area; Partnership; Billing; Other
Message	Required
Preferred Contact Method	Phone or Email
Consent checkbox	I confirm this message does not contain emergency information. If th an emergency, I will call 911.

Submit button: Send Message

Form 2: Patient Intake (Transport Request)

Short intro: Complete this form to request a scheduled BLS/non-emergency ambulance transport.

Field	Requirement / Options
Requestor Name	Required
Relationship to Patient (dropdown)	Self; Family; Facility Staff; Case Manager; Other
Requestor Phone	Required
Requestor Email	Required
Facility Name	Optional
Patient Name	Required
Date of Birth	Optional
Mobility Level (dropdown)	Ambulatory; Wheelchair; Stretcher
Special Needs (checkboxes)	Oxygen; Bariatric; Isolation Precautions; Dementia/Behavioral Support Other (text)
Pickup Address	Required
Pickup Contact Name + Phone	Required
Destination Address	Required
Destination Contact Name + Phone	Optional
Date of Transport	Required
Requested Pickup Time Window	Required
Appointment Time	Optional
Trip Type (radio)	One-way or Round-trip
Notes for Crew	Optional
Payment Method (dropdown)	Insurance; Facility Billing; Self-Pay; Unsure
Insurance Provider	Optional
Member ID	Optional
Consent checkbox	I authorize OSMT to contact me regarding this transport request.
Privacy note (display text)	Please avoid submitting highly sensitive medical details through the form. We will collect necessary clinical information securely by phone.

Submit button: Submit Transport Request